

[Total No. of Questions - 11] [Total No. of Printed Pages - 2]
(2125)

15548

MBA 1st Semester Examination
Human Resource Management (CBS)
MBA-105

Time : 3 Hours

Max. Marks : 60

The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/continuation sheet will be issued.

SECTION - A
(Compulsory)

1. Define:

- (i) Workforce Diversity.
- (ii) Personnel Management.
- (iii) Manpower Demand forecasting.
- (iv) Delphi Technique.
- (v) Incentives.
- (vi) Job evaluation.
- (vii) Employee welfare.
- (viii) Retrenchment.
- (ix) Ethnocentric staffing.
- (x) Repatriation.

(2×10=20)

[P.T.O.]

2

15548

SECTION - B
(Attempt any four)

- 2. How do the trade unions influence the HR department?
- 3. Outline the steps involved in the human resource planning process.
- 4. Why is Training Need Assessment Important?
- 5. State the steps of performance appraisal process.
- 6. Explain the qualitative methods of Job Evaluation?
- 7. Briefly explain the Step Ladder Grievance Procedure.

(4×5=20)

SECTION - C
(Attempt any two)

- 8. What are the challenges before HR personnel in today's emerging scenario?
- 9. Explain the process of Selection. How is Selection different from Recruitment?
- 10. State and explain the factors influencing Employee Remuneration.
- 11. Differentiate between IHRM and Domestic HRM. Discuss the different barriers to IHRM.

(2×10=20)